Yet Another Management Reform -- Why Should I Care?

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(Reflects the views of the author and not necessarily those of OMB)

Micro-management or Accountability?





I'm from Washington and I'm here to help!

Just give me the money and let me do my job!

So what is it this time?

First there was GPRA, FASA, Clinger-Cohen, Exhibit 300s . . .

Now we have Management Scorecards and PARTs...

Coming up are Asset Management Plans . . .

How does all of this help me?

The acronyms may change, but the goal remains the same

- Bottom line is results.
- In the <u>private sector</u>, market competition and the need for profits will drive companies to become more efficient in accomplishing results.
- In the <u>public sector</u>, we deal in "externalities" so we need other ways to measure performance.
- With tight budgets, agencies will have to use resources more efficiently.
- Performance measures are here to stay.

Performance Measures for Facility Management

- ◆ Facility Condition Index (FCI) is the key measure for facility management in DOI's strategic plan.
- FCI may be simple, but it reflects facility conditions.
- FCI can be rolled up, disaggregated, sliced and diced in many ways.
- OMB will be expecting more and more budget and management decisions to be based on FCI performance measures.
- Agency performance at all levels should be measured by changes in facility conditions.
- Bottom line is results.

PART – Program Assessment Rating Tool

- PART reviews examine all aspects, including:
 - Program purpose and design
 - Strategic planning
 - Program management
 - Program results and accountability
- NPS had a PART review for the FY04 Budget and a reassessment for the FY05 Budget
- ◆ Improved PART scores from FY04 to FY05 played a role in justifying funding increases for NPS maintenance.
- ◆ PARTs never end. Follow-up and implementation of recommendations will be considered in future budgets.

Real Property Asset Management Initiative

- ◆ Executive Order 13327 signed on February 4, 2004.
- Requires each agency to designate a Senior Real Property Officer. (Nina Hatfield for DOI.)
- Establishes an interagency Federal Real Property Management Council to develop guidance for asset management plans.
- Requires each agency to submit an asset management plan to OMB.
- Develop a single database of Federal real property.

Asset Management Plans

- ◆ Identify and categorize all real property.
- Prioritize actions to improve management of inventory.
- Identify goals and measure progress.
- Estimate costs through the entire life-cycle:
 - Acquisition
 - Operation
 - Maintenance
 - Security
 - Environmental compliance
 - Disposal

So why should I care? I have real work to do.

Reforms affect site managers in two ways:

- How agencies compete for limited resources
 - Marketplace for funds increasingly driven by who can show results
 - Good management and performance is a comparative advantage
- How agencies allocate limited resources
 - Agencies will have to manage asset portfolios more efficiently
 - Available funds go to those who can demonstrate performance
- You can't do your job without money.
- You can't get money without showing priority need.
- You can't show priority need without measures.

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- Budgets will only get tighter.
- Demands to become more efficient will only grow.
- Competition for funds will only increase.
- Funds allocated through a mix of politics and performance, but politics will take you only so far.

Can't promise that, if you do these things, you will compete well for funds.

Can promise that, if you don't, then you will <u>not</u> compete well.